



## Financial Assistance Policy Plain Language Summary

Patients who meet certain income criteria may qualify for financial assistance based on the below criteria:

Uninsured Patient Financial Assistance Guidelines	
Income Level (of FPL)	Discount
0 –200%	100% of Medicare rate
201% - 250%	50% of Medicare rate
251% - 300%	40% of Medicare rate
301% - 350%	25% of Medicare rate
351% - 400%	15% of Medicare rate

(FPL – Federal Poverty Level)

If you receive an award of financial assistance from DeKalb Regional Hospital and the award does not cover 100% of hospital charges for the services provided, a patient will not be charged more for emergency or other medically necessary care than the amount we generally bill patients that have insurance under Medicare.

If you think you may qualify for financial assistance, complete and sign a financial Assistance Application. The application and guidelines are available at [DeKalbregional.com](http://DeKalbregional.com) or you can obtain an application and a copy of the guidelines by:

- Calling the Patient Financial Services Department at (256)979-1092, Monday – Friday, 8a.m.- 4:30p.m., to request a copy of the application and guidelines by mail, free of charge
- In our emergency department or in any financial representative or cashier’s office.
- By visiting our location:
  - DeKalb Regional Medical Center 200 Medical Center DR SW Fort Payne, AL 35968

For assistance completing the application or clarification on the guidelines; you may contact a financial counselor at (256) 979-1360 or (256) 979-1092 between the hours of 8am – 4:30pm, Monday – Friday.

Forward your completed financial assistance application to:

DeKalb Regional Medical Center  
Attn: Financial Counselor  
200 Medical Center DR SW  
Fort Payne, AL 35968

*The financial assistance guidelines and application are also available in Spanish.*



*PROVIDER LIST*

<b>DeKalb Cardiology</b>
<b>DeKalb Neurology &amp; Sleep Center</b>
<b>General Surgery and Bariatrics</b>
<b>DeKalb Clinic</b>
<b>DeKalb Family Medicine</b>
<b>DeKalb Orthopedics &amp; Sports Medicine (2 locations)</b>
<b>DeKalb Primary Care</b>
<b>Henagar Family Medicine</b>